

Dear patient,

We are writing to you as a patient who is using a managed repeat prescription ordering service through your local pharmacy.

NHS Blackpool Clinical Commissioning Group is the organisation responsible for the planning and 'commissioning' (or buying) of health services across the town and would like your help to make sure that the services available to local people are of the highest quality.

We are currently looking at ways to reduce medication wastage and improve safety. As part of this we are considering asking patients to order their repeat prescriptions directly from their GP rather than through a service provided by a local pharmacist.

We want to put the re-ordering of your medication back into your hands as you are more aware of what you **actually need** along with any recent changes to your treatment.

We believe this will reduce medicines being ordered unnecessarily for you that you do not need and which may end up being stockpiled in your medicine cabinet. Research has shown that unused prescription medicines cost the NHS in the UK an estimated £300 million every year.

Ordering a repeat prescription from your GP practice is easy and can be done either online, by dropping off your order at the practice or by post. Your local Pharmacy will still be able to collect and deliver prescriptions.

We are currently conducting a survey of patients who use the managed repeat prescription ordering services from pharmacists to decide whether this approach would be beneficial and what the impact on patients would be. We would very much appreciate you taking part and sharing your views with us.

The survey should take no longer than five minutes to complete and can be found online at: [www.surveymonkey.co.uk/r/MRPOS](http://www.surveymonkey.co.uk/r/MRPOS).

Alternatively, you can complete the printed survey attached to this letter and post it to us at the following address:

Communications Team,  
NHS Blackpool CCG,  
Blackpool Stadium,  
Seasiders Way,  
Blackpool,  
FY1 6JX.

All responses to the survey will be kept completely anonymous.

Thank you in advance.

