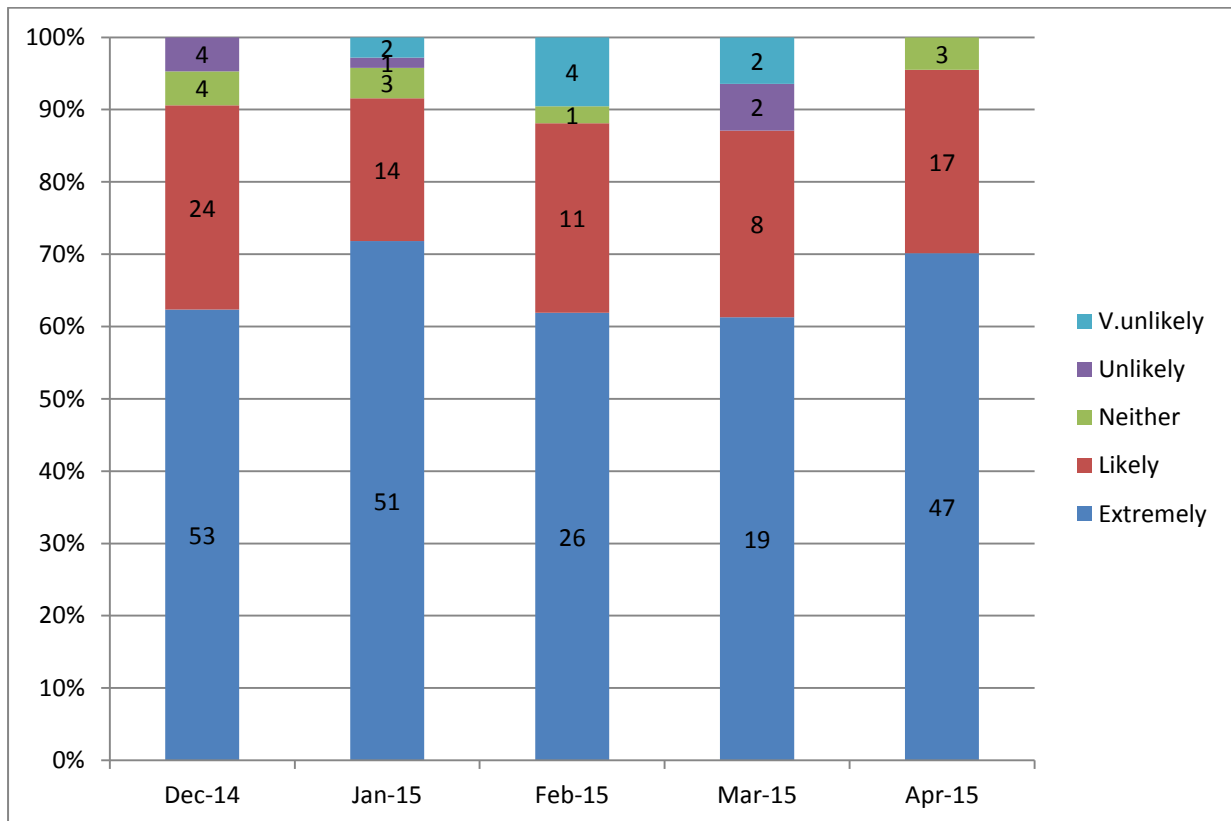


# How are we doing?

On average 91.22% of patients are *likely* or *extremely likely* to recommend **St Paul's Medical Centre** to their friends and family (270 out of 296 patients surveyed Dec 14 – Mar 15)

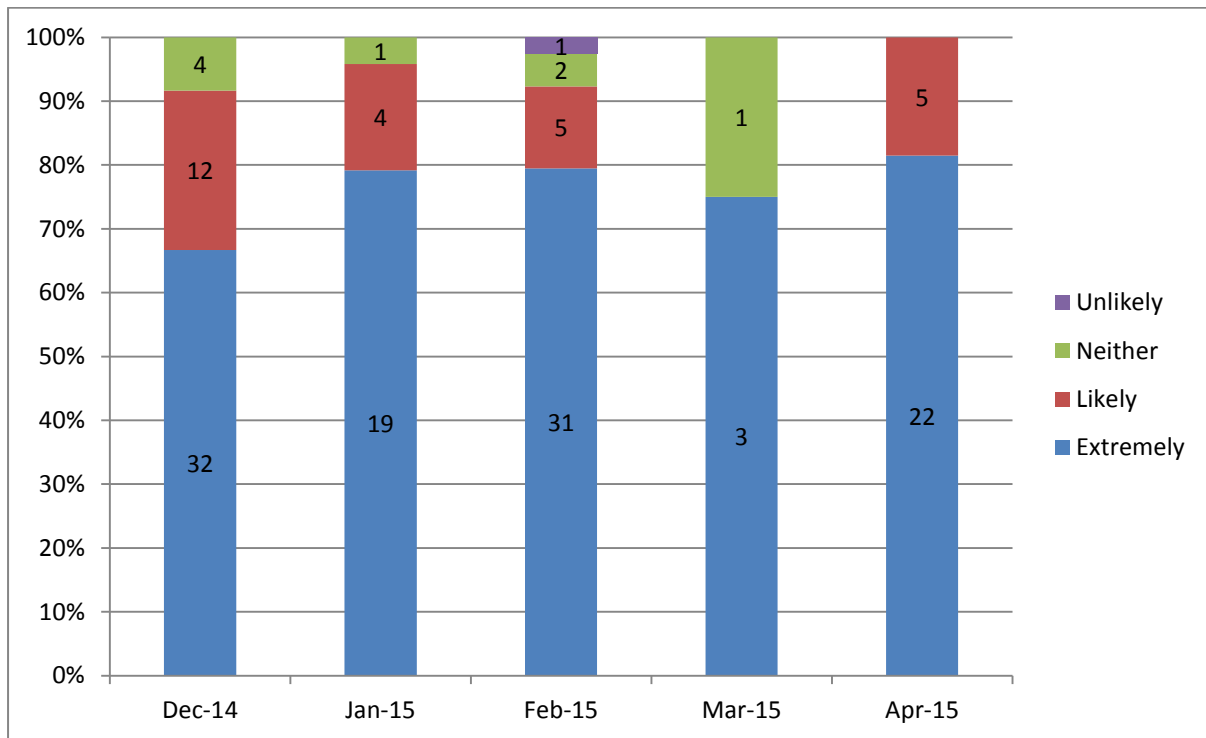


## This month patients said...

- ✍ A very good practice, only been a patient for 4-mths infinitely better than previous practice
- ✍ After 30 yrs as a patient, I would highly recommend anyone to register here
- ✍ Been registered at St Pauls for years and the service only gets better!
- ✍ Dr Straker-Bennett is a fantastic GP
- ✍ Excellent - cannot fault anything
- ✍ Family Doctors for 40+ years
- ✍ I am happy with Dr Momin because she has helped me very much
- ✍ I was very pleased to be seen by the Dr on the day I phoned
- ✍ It's an excellent practice and Dr Power is a kind and caring and very attentive
- ✍ Pleasant Drs, Nurses & Staff always helpful
- ✍ Pleasant reception staff and good GPs
- ✍ Still appears to take a while to get an appointment however your telephone appt. system is good
- ✍ Dr Johnson is extremely helpful and understanding
- ✍ Very efficient and caring

# How are we doing?

On average 93.66% of patients are *likely* or *extremely likely* to recommend **Ashfield Medical Centre** to their friends and family (133 out of 142 patients surveyed Dec 14 – Mar 15)



This month patients said...

- ✍ Doctors are very nice & receptionists very helpful
- ✍ Excellent practice in all ways
- ✍ I am happy with this practice and would have no worries to recommend
- ✍ I have a medical condition and always get the help and service I need
- ✍ I have recently moved to this surgery & have been very impressed with both the reception staff - Angela & Mary in particular
- ✍ I work away and I like the Saturday appointments. Great Staff
- ✍ Quick response to illness
- ✍ Usually get an appointment fairly quickly. Also friendly reception staff
- ✍ Very good and caring Doctors and staff. Thanks a lot.
- ✍ Very helpful staff, kind & caring. Very understanding GPs and flexibility with appointments
- ✍ Very understanding and helpful GPs