



# LUPSET PATIENT PARTICIPATION GROUP: Summer Newsletter

May 2017

Welcome to the summer edition of the patient participation group newsletter. This spring we have a lot of exciting things happening at the surgery that you can get involved in.

## **Dementia Awareness Week**

During May the surgery worked together with its patients to make everyone more aware of Dementia and Alzheimer's. We are displaying useful information for everyone—whether you suffer from the illness, know someone who does, or want more knowledge on it. We also have leaflets you can take away and read at your leisure. On Wednesday 17th May we raised over £100 for 'Alzheimer's society' by holding a 'cupcake day' for all members of staff. We are also looking into ways to make the surgery more dementia friendly by changing the signs and clocks available. If you have any suggestions on what we could do to raise more awareness, please write to the Lupset Patient Participation Group.



## **Age UK Arthritis Champions**

Our 'Age UK Arthritis Champions' will be having a drop in clinic at the surgery on Monday 17th July. Pop down for help and assistance if you or someone you know suffers from this disease.

## **SystemOne Online.**

Did you know that you can book, cancel or amend appointments on line as well as request your repeat prescription. This saves you time and money as well as reducing the queuing times for you and other patients. Please speak to a member of staff to find out how to register for this easy to use system.

## **Prescribing Changes**

Wakefield Clinical Commissioning Group (CCG) has informed its GPs that certain items can no longer be prescribed by them. These include:

- Sunscreen for skin protection
- Cream for unwanted facial hair
- Emollient (moisturiser) for minor skin conditions.
- Camouflage /cover up make-up (eg facial birthmarks)
- Multivitamins (where no deficiency has been identified)
- Expensive brands of medicine if a suitable 'generic' brand is more cost-effective.
- Gluten free products
- Soya milk

If you feel you have an exceptional case and that this should still be prescribed any of these items please speak to a member of staff.

## **Contacting you by SMS (text)**

We recently launched a system where we can contact you by text in certain circumstance (eg appointment reminder, normal test results or one off communication from the GP). This is quicker, saves bothering you by phone or letter and means the GPs can see more patients. Please consider using this excellent service and if you wish to do so register at reception.