

GENERAL DATA PROTECTION REGULATION

The General Data Protection Regulation (GDPR) is a new law that determines how your personal data is processed and kept safe, and the legal rights that you have in relation to your own data.

The regulation applies from 25 May 2018, and will apply even after the UK leaves the EU.

What GDPR will mean for patients.

Data must be processed lawfully, fairly and transparently

It must be collected for specific, explicit and legitimate purposes

It must be limited to what is necessary for the purposes for which it is processed

Information must be accurate and kept up to date

Data must be held securely

It can only be retained for as long as is necessary for the reasons it was collected

There are also stronger rights for patients regarding the information that practices hold about them. These include:

Being informed about how their data is used

Patients to have access to their own data

Patients can ask to have incorrect information changed

Restrict how their data is used

Move their patient data from one health organisation to another

The right to object to their patient information being processed (in certain circumstances)

What is GDPR?

GDPR stands for General Data Protection Regulations and is a new piece of legislation that will supersede the Data Protection Act. It will not only apply to the UK and EU; it covers anywhere in the world in which data about EU citizens is processed.

The GDPR is similar to the Data Protection Act (DPA) 1998 (which the practice already complies with), but strengthens many of the DPA's principles. The main changes are?

Practices must comply with subject access requests

Where we need your consent to process data, this consent must be freely given, specific, informed and unambiguous

There are new, special protections for patient data

The Information Commissioner's office must be notified with 72 hours of a data breach

Higher fines for data breaches - up to 20 million euros

What is 'patient data'?

Patient data is information that relates to a single person, such as his/her diagnosis, name, age, earlier medical history etc.

What is consent?

Consent is permission from a patient - an individual's consent is defined as "any freely given specific and informed indication of his wishes by which the data subject signifies his agreement to personal data relating to him being processed."

The changes in GDPR mean that we must get explicit permission from patients when using their data. This is to protect your right to privacy, and we may ask you to provide consent to do certain things, like contact you or record certain information about you or your clinical records. Individual also have the right to withdraw their consent at any time.



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Welcome

Welcome to Rhayader Surgery, providing primary care for Rhayader and surrounding areas.

ACCESS IS SUITABLE FOR THE DISABLED

OPENING HOURS

MONDAY – FRIDAY 8:30 AM – 6.30PM

SATURDAY & SUNDAY CLOSED

CLOSED BANK HOLIDAYS

OUT OF HOURS COVER

PLEASE RING **111** TO ACCESS OUT OF HOURS SHROPSHIRE SERVICE

Please note

There are no out-of-hours "Walk In Centers" in Powys.

Responsibility for the provision of services between 8am and 6.30pm on working days rests with the Practice. Outside these hours the responsibility for commissioning the service rests with Powys teaching Health Board.

Alternative sources of helpful information and advice include:

NHS Direct 24 Hour Advice & Information Line 0845 4647

NHS Direct Online www.nhsdirect.nhs.uk

THE PRACTICE PARTNERS

Dr Mark Thompson BSc MB BS

Mrs Fleur Thompson BHSoc

THE HEALTHCARE PROFESSIONAL TEAM

Dr Mark Thompson BSc MB BS

Bethany Bremner - Physician Associate

Sr Gill Gorton RGN – Practice Nurse

Mrs Rowenna Williams RGN - Advanced Nurse Practitioner

Mrs Denise Wozencraft – Healthcare Assistant

Mrs Gwenda Powell - Healthcare Assistant

Mrs Rafia Jamil - Cluster Pharmacist

Ms Tess Limbert - Cluster Pharmacy Technician



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