

Patient Participation Group
Notes taken from the 30th March 2017

Present: Geoffrey Coulthard (Chair), Jeffrey Smith, Joan Smith, Brenda Cope, Veronica Oura, Joan Pemberton and David Atwood. Practice representative: Sheila Whiteoak (Minutes)

Apologies

Apologies were received from Zaheer Aslam

Minutes of the last meeting

The minutes of the last meeting on 19th January 2017, having been previously circulated were read and approved

Matters arising

None

Agenda Items

1. Langho Surgery

This branch surgery is officially closing on the 31st March 2017. We have not received any objections and have had formal approval for the closure from NHS England. As per the previous minutes the doctors have not yet decided what to do with the premises: they may decide to sell or to rent out.

2. Renovations to Roe Lee

Works started on the 20th March 2017 to the first floor. We are remodelling the available space to release rooms on the ground floor: therefore creating more consulting/clinical rooms on the ground floor. A new staff kitchen will be built along with a new staff WC. We are constructing a new meeting room/boardroom and creating two extra workstations. The work is expected to be completed by the beginning of May. This work has been partially funded by NHS England following an application for an improvement grant.

3. Change to Prescription Ordering

We have taken the decision, with support from BwD Clinical Commissioning Group, to ask patients to order their medication from us directly, in person. We will therefore no longer be accepting medication orders placed by pharmacies on behalf of patients as from Tuesday the 2nd of May 2017. The patient's nominated pharmacy will still be able to collect prescriptions from the surgery once issued by the GP. This move will result in improved patient experience and efficient use of NHS resources. We are one of the last practices in Blackburn and Darwen to adopt this process so it should be a smooth transition.

Any Other Business

No other business was discussed at today's meeting

Date and time of next Meeting

Thursday 29th June 2017 at 1pm