PRG MINUTES

Chelford Surgery Patient Representative Group

25 April 2018 at 10:00 am at the Surgery.

# 1. In Attendance

Gerry Biggs (Chair), Gill Griffies, Janet Legg, Dorothy Bradshaw, Dr. Helen Thomas, Janice Tildsley, Bernard Kellett.

# 2. Apologies for absence.

Apologies for absence – Apologies for absence were received from Keith Farrell and Archie Watt,.

# 3. Approval of the Minutes of the previous meeting.

The minutes of the meetings held on 25 April 2018 were approved and signed by the Chair subject to the amendment at item correction of the date in item 6 to read 12 September 2018.

# 4. Matters arising from the previous meeting.

National Awareness Campaigns

The Secretary reported that he obtained posters (shown to members of the PRG) for Mental Health which he intended to display in the Surgery during in the month of May. Janice said that she would laminate them to make them more durable.

Creating a Virtual PRG.

It was agreed that having a virtual PRG was a worthwhile aspiration for the group. It was also decided (subject to his agreement) that due to his specialist knowledge Keith would lead on this initiate. Contacts who could help are: Andrew Blain at [blainra@aol.com](mailto:blainra@aol.com) and Bev Chapman at [bevchapman1@gmail.com](mailto:bevchapman1@gmail.com).

# 5. Health Voice

Gill updated the Group on the work of Health Voice. The first issue she raised was membership of PPG’s particularly having young people involved. She reported that Kenmore PPG had two seventeen year olds on their group and that another PPG was planning to start a Facebook or Twitter account for patients. The Secretary reminded the group members that Chelford had tried to recruit school students in the past without success. It was agreed to resurrect this initiative and try to recruit two students from the local High Schools.

Gill also outlined the proposal for the r**edesign of adult and older people’s specialist mental health services.** The aim is to increase community- based services and reduce the number of beds for in-patients and the consultation included three options.The public consultation period ends on 29 May.

Finally Gill commented on the **Referral Assistance Service** following a Q & A with Neil Evans (Commissioning Director ECCCG).This was discussed at the previous meeting of the PRG

# 6. Carers Update

Gill/Janet updated the group concerning the new contract arrangements with N- Compass who have taken over the work. They also updated on the Social Diary (available in the Surgery) and Living Well. In terms of Befriending they particularly wanted to acknowledge the work of Barbara Wilson. A befriending service is being established in Chelford.

# 7. Future of CCG Commissioning in Cheshire – Merger of CCG’s

The merger of CCG’s is a Government led initiate so in that sense is a fait accompli.

# 8. Report from Dr. Thomas

Friends and Family – January to March

Dr. Thomas reported that the responses were all positive with a comment again about the music.

Housing Developments/Staff update

The housing development is continuing and adjustments have been made to the scope of the work of some staff and an additional receptionist has been appointed. It is believed that eighty- nine houses will be built on the Market site.

Complaints

Dr. Thomas reported that there had been three complaints all of which had been investigated and resolved.

Chemist Application

The establishment of Chemist in the premises of the former Newsagent is ongoing. It is believed (from the owner of the premises) that the use of the former newsagents is unlikey. Discussions with the proposed owner and the surgery are ongoing.

EMIS

Dr. Thomas outlined the latest problem relating to on-line registration. There is a target of 30% registration on line.

CHAW

Dr. Thomas indicated that in order to attract funding a project was needed and the Knutsford Hub project had been of variable success. There followed a discussion about patients attending the CHAW meetings, but it was agreed that a more productive way forward would be for the PPG’s to have some overarching group. It would be necessary to gain support for this from the other PPG’s. Janice agreed to let the Secretary have the various contact details.

Defibrillator

Dr. Thomas reported that consideration was being to locate the defibrillator outside the Egerton Arms.

Travel Clinic

Following the reduction in Kate’s hours there is a need to emphasis the six weeks’ notice for vaccinations..

BP Monitor

Dr. Thomas reported that ta Blood Pressure monitor is available for patient use and is located at the entrance to the surgery.

# 9. Any Other Business

None

# 10. Date of the Next Meeting

The next meeting of the Group will take place on **11 July 2018** at 10:00 at the Surgery.