**Limefield Surgery**

**Drs, Burn & Brown**

**293 Preston New Road**

**Blackburn BB2 6PL**

**Minutes of Patient Participation Group Meeting**

**1.30pm 6 July 2015**

**Present**

**Patients: Debbie Tunnicliffe, Ann Shuttleworth, Richard Reeve, Gill Marsden, Sue Cumming.**

**Practice: Jane Grogan (Staff Supervisor) Pippa Knowles (Reception/Admin)**

**Apologies: Christine Cooper, Joe Slater**

**Jane started the meeting with a presentation on Care Data, it was discussed what information would be shared and for what purpose. PPG members have concerns about data being sold to insurance companies etc. Jane spoke about the data being used to improve health and services and that the information shared would be anonymous and further encrypted to ensure confidentiality. Members still remain cautious about sharing information.**

**1. Minutes of the last meeting**

Accepted, all approved.

**2. Feedback from recent locality PPG Meeting**

Richard Reeve attended the PPGR CCG Meeting on 11th June. Richard commented on the Prime Ministers Challenge Fund which proposes to build a 24 hour Primary Care Access Centre (PCAC) near the hospital’s helipad, close to the emergency department, which would offer about 80 appointments per day. Although this seems like a good idea concerns were raised about funding as this project only has guaranteed funding for 1 year. How would it be funded after the 1st year and would staffing costs be taken from GP’s budgets?

A Dementia afternoon has been held at Brownhill Practice and has proven very successful. Comments made about the Carer’s Service meeting prior to the PPG meeting having also been a success and patients would like more educational events going forward.

On the back of this Richard brought up the BwD “Refresh” newsletter and how it was very informative. He had received it by email but wasn’t sure of the source, other PPG members would like to get the newsletter and find out how it can be sourced.

**3. Practice news**

* Jane informed the group that Brenda Ralph has now started at the Practice as from the 1st June, as our new Clinician on a full time basis and will replace Dr Gebbie.

**4. Any other business**

* Concerns were raised about online booking and being able to book online are there problems with the system?.
* General feedback regarding the new website is positive members particularly happy with information on the website i.e: the Practice now staying open at lunchtimes.
* Several PPG members mentioned staff uniform and would like to see this in the Practice.
* Richard enquired about coming into the Practice to speak with waiting patients about joining future PPG Meetings.
* Members like the new look Reception area and the glass being removed, but several members did not like the seating plan in the waiting room.
* Members very happy with information being given on their prescriptions.
* A date was agreed with Anne Shuttleworth to hold the Macmillan Coffee morning on Thursday 24th September 09:30am at Limefield Surgery.
* Richard brought up GP’s Surgeries opening over the weekend and if there are any plans for this to happen in Blackburn with Darwen. This raised the question about Royal Blackburn Hospital and if there was now a walk in centre at the hospital?

**5. Date of next meeting**

Monday 28th September 2015 at 1.30pm.

**Please note our Website address:** [**www.limefieldsurgery.co.uk**](http://www.limefieldsurgery.co.uk)

**IF ANYBODY WOULD LIKE TO CONTACT CASEY DIRECT ON ANY ISSUE IN THESE MINUTES OR REGARDING THE PATIENT PARTICIPATION GROUP YOU CAN CONTACT HER DIRECT ON 01254 617639/07961 761058**