**KIRKHAM HEALTH CENTRE**

COMPLAINTS LETTER

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| Date: |  |
| Name of Patient: |  |
| DATE of Birth: |  |
| Address: |  |
| Telephone Number: |  |
| Name of Person Making Complaint  (if different): |  |
| Relationship to Patient: |  |

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| Details of Complaint:  Please continue overleaf |

**Please forward completed form to: Complaints Manager, Kirkham Health Centre, Moor Street, Kirkham, PR4 2DL or email: fwccg.gp-p81128@nhs.net**

You will receive acknowledgement of your complaint within 3 working days

Should you remain dissatisfied with how your complaint has been dealt with contact:The Parliamentary & Health Service Ombudsman, Millbank Tower, Millbank, London, SW1P 4QP Tel: 0345 015 4033 [www.ombudsman.org.uk](http://www.ombudsman.org.uk/)

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| Details of Complaint (continued): |