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**Friends and Family Test - Responses October 2016**

We received a total of 47 responses

Question asked was – How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

**Responses:**

Extremely Likely 27

Likely 17

Neither likely or unlikely 3

Unlikely 0

Extremely unlikely 0

Below are some of the comments out of these 29 forms

**Positive**

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| I think this is the best practice in South Shields, perhaps the phone access could be improved.I am very impressed at how easy it is to make an appt with a gp online, however continuity is difficult due to gps working part time, all the staff are very dedicated.Excellent, well ran surgerynot much we are very impressed with the practice as it is**Negative**Continued treatment with the same doctorDoctors available on a weekend, saturdays. Blood test to be taken on a weekend, Saturdaystelephone answering is sometimes really lacking |  |  |  |
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