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**Friends and Family Test - Responses November 2015**

We received a total of 37 responses

Question asked was – How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

**Responses:**

Extremely Likely 23

Likely 11

Neither likely or unlikely 2

Unlikely 1

Extremely unlikely 0

Below are some of the comments out of these 37 forms

**Positive**

Can’t see anything else to improve

I have just moved to this practice and find that service is fantastic. My daughter is now changing to here

The service I have received past and present is excellent

I think the surgery is very well run, always helpful nothing is a bother, doctor always has time for questions

My recent trip here was very good even though the GP I seen was not the one I always see, very good. The doctors at this practice are very helpful they always take time to explain things if you don’t understand and are very polite. If you don’t have an appointment they will try to get one asap, I would recommend this practice to anyone and everyone

For a large practice the patient care is amazing

**Negative**

Better appointment system

Disabled parking, why is it further away than normal parking when 8 spaces are nearer than the disabled spaces

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All responses are available upon request.