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**Friends and Family Test - Responses March 2016**

We received a total of 5 responses

Question asked was – How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

**Responses:**

Extremely Likely 1

Likely 0

Neither likely or unlikely 0

Unlikely 2

Extremely unlikely 2

Below are some of the comments out of these 5 forms

**Positive**

I have always had good experience of service regarding appointments etc.

**Negative**

Always run late never had an appointment on time

I have no idea why the receptionist feels the need to ask what is wrong with you then decides if you should see a GP or nurse. How many years of medical school have they been to too