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**Friends and Family Test - Responses January 2016**

We received a total of 9 responses

Question asked was – How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

**Responses:**

Extremely Likely 8

Likely 1

Neither likely or unlikely 0

Unlikely 0

Extremely unlikely 0

Below are some of the comments out of these 9 forms

**Positive**

Treated well by staff. Very good.

Perfection cannot be improved

Don’t think you could. 1st class service in all ways and has been so for at lease last 30 years (since Dr Gallaghers arrival)!

No my doc is Dr Local and I really love her she is the best and reception is great, so polite.

**Negative**

It is difficult to get through on the phone in the morning to make appt, if not well don’t always feel up to going online, could give appointments for following day

All responses are available upon request.