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**Friends and Family Test - Responses February 2016**

We received a total of 22 responses

Question asked was – How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

**Responses:**

Extremely Likely 15

Likely 2

Neither likely or unlikely 2

Unlikely 1

Extremely unlikely 2

Below are some of the comments out of these 22 forms

**Positive**

Nothing, 100% all staff etc.

Nothing, fantastic service from reception to doctor

Plenty appointments available, we use patient access

**Negative**

10 minute appointments not long enough but I do understand the reason for it

Always run late never had an appointment on time