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**Friends and Family Test - Responses December 2015**

We received a total of 31 responses

Question asked was – How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

**Responses:**

Extremely Likely 16

Likely 12

Neither likely or unlikely 1

Unlikely 1

Extremely unlikely 1

Below are some of the comments out of these 31 forms

**Positive**

At the present time, appointments, prescriptions etc. all seem to be running perfectly- no complaints

No I find the practice very efficient, as always

Thank you to Viv Heywood always ready to listen and friendly, great nurse

**Negative**

**Waiting time, everytime myself or a family member have an appointment to see a GP we have never been in on time. We always waited 30 minutes or more**

**The waiting times are deplorable! Appointment was 30 mins ago**

All responses are available upon request.